My Smart City

acumen software

INTRODUCING MY SMART CITY

Report

Municipal issues

View, log, and track issues with your local municipality.

Request

Social Services

Order Private services easily and efficiently

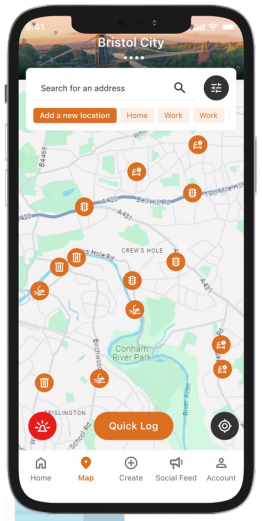
My Smart City is a citizen platform designed to empower residents in actively contributing to their city's improvement.

The platform facilitates direct communication between citizens and their local municipality, offering an intuitive interface for easily reporting concerns and tracking their resolution in real-time. It encourages citizens to drive positive change, fostering trust and accountability within the community.

Additionally, the platform allows citizens to choose service providers, giving them control over their preferences and promoting active collaboration between citizens and local service providers for a more connected and resilient city environment.

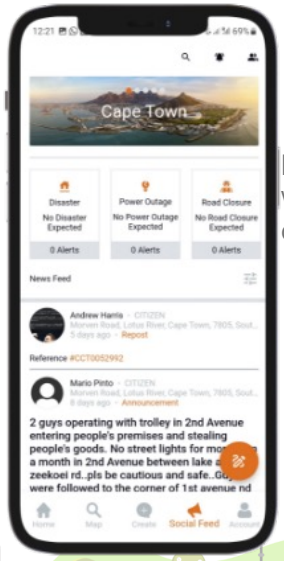
My Smart City

MAP



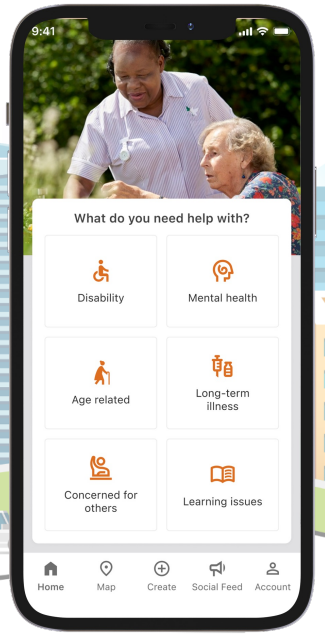
View issues around you or quick log issues directly on the map.

SOCIAL FEED



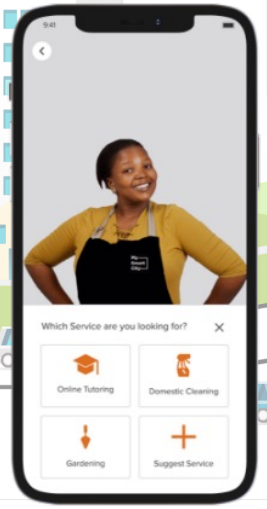
Directly engage with your community.

SOCIAL CARE

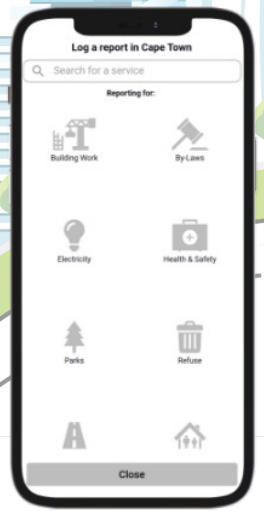


Make health and safety easily and quickly available to the elderly

HOME CARE

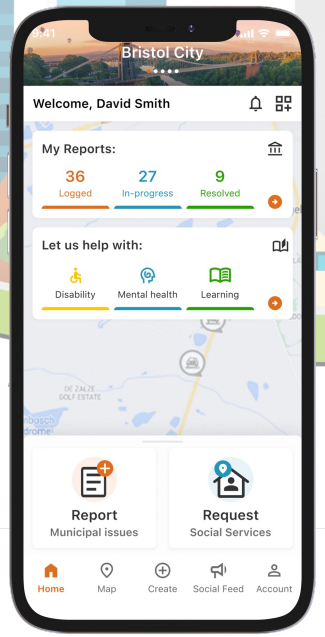


Effortlessly find and order private services.



LOG AN ISSUE

Report various concerns with local municipalities



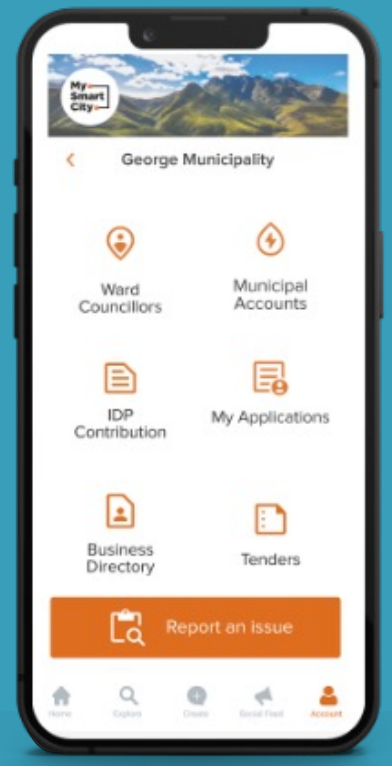
DASHBOARD

Where it begins!

Customizable with all you need in one place, at the touch of a button.

MY SMART CITY PRO

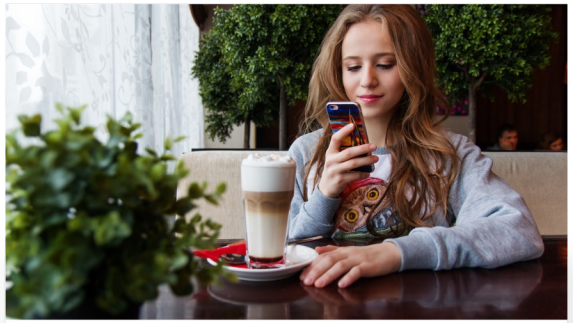
Empowering you even further !



Offering even more features:

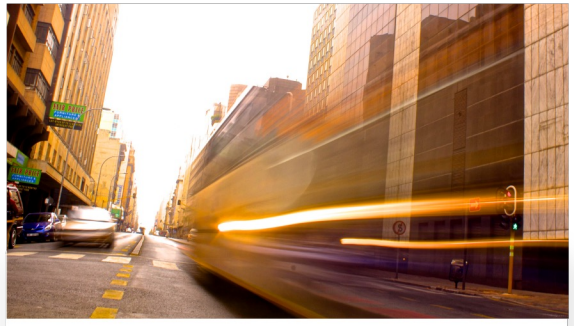
Municipal bill payments
Two-way Municipal communication
Integrated Development Plan Contributions
Customer Satisfaction Surveys
Business Listings and Directory

PEOPLE POWER: HOW WE EMPOWER CITIZENS



Placing citizens at the centre

Empowerment through participation



Provide real-time feedback & trust

Tech that connects service providers to citizens

Disruptive job creation

50,000 NEW jobs in SA over 5 years

Building a safe and secure city

Connecting citizens to their local emergency services

Responsive, efficient & productive cities

Real-time status updates to citizens about their concerns.

Supporting small businesses

Providing citizens with a platform to discover small businesses

My Smart City

VALUE TO THE CITIZENS

- One platform to log all city related concerns, i.e. Electricity; Water; Roads, AND Book a Private Service from the comfort of your own home.
- Track all your logged issues, receive alerts for issues around you, and connect with other citizens in your area.
- Have premium services offered conveniently with one tap.
- Become empowered and play your part in job creation.

VALUE TO THE SERVICE PROVIDER

- Access to a larger market
- Uniform and training supplied
- Automated scheduling
- Backed by Reputable company
- Toll Free support 24/7
- Opportunity for growth and empowerment

OUR ACCOLADES

2018

Nominated as one of the best Smart City solutions out of South Africa by the DIT and invited to present at the UK/Israel tech exchange.

2019

Selected as one of 8 organisations out of 260 applicants to participate in the PWC South West (Bristol, UK) scale programme in 2019.

2022

Awarded the Social Cohesion Of The Year Award at the Play Your Part Awards. Inducted as Ambassadors for Brand South Africa.

2022

Awarded the Best Enterprise Solution at the MTN Business App of the Year Awards

2022

Awarded the Top 3 SMEs in Digital Innovation at the BCX Digital Innovation Awards

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